

Information Crib Sheet Business Phone Systems



What are Business Phone Systems?

Business Phone Systems are a vital communication tool for any business to operate, survive and grow. The business telephone has come a long way in recent years alongside the advances in technology. Business Phone Systems have many more features and benefits than your standard home telephone. They can have numerous numbers on one handset, call recording, automated responses, voicemail, front door access, over the internet connections, 08 and 09 numbers, extensions, loud speaker, conference calling, remote workers and mobile twinning.

iCS supplies 3 main brands of office phone: Panasonic, SpliceCom and Avaya. Over the years, these suppliers have developed an extensive range of handsets and operating software to bring you the most current communications solutions. We also stock a range of 'cloud' telephony solutions.

SpliceCom

British-designed and made, the SpliceCom system gives you cutting edge technology at a surprisingly competitive price. SpliceCom systems are feature-rich and include a mobile phone integration option that was launched well ahead of the competition.

Panasonic

Panasonic is the market leader for phone systems with fewer than 30 users. Panasonic systems are easy to use as they are likely to work in the same way as your current system. If you need cordless phones, the integrated DECT option is very effective.

Avaya

For years, the choice for call centres, Avaya is now taking over the medium-sized office market. Excellent for integrating phones with computers and inhouse databases. Avaya also offers an intuitive user interface for managing desk phones from mobiles.

Why choose iCS?

iCS has long-standing partnerships with numerous suppliers to bring you the best service and telecommunications experience with one single point of contact... iCS.

For more information on our suppliers visit our website or call today for a demo

0800 9 77 88 99

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