



# Mobile

## Fair Use Policy

Mobile operators may apply what is known as a "fair use policy" to ensure that all roaming customers have access to and benefit from the roam like at home rules (i.e. regulated roaming services at domestic price) when travelling in the EU. Mobile operators may apply fair, reasonable and proportionate control mechanisms to avoid abusive use of these rules.

## Fair Use Policy and Data Limits

When you roam like at home there are no volume restrictions for voice calls and SMS, but there are rules and limits for data usage at domestic price which are determined by the type of contract you have.

In some specific cases (see below), beyond a reasonably high volume of roaming data at domestic price, you may have to pay a data roaming surcharge which will be equal to the wholesale (EU-wide) data cap (€7.70 / GB of data in 2017 plus VAT). This wholesale roaming price is the maximum your domestic operator has to pay a foreign operator when you use data roaming services.