

Product Sheet - telCloud



For over 27 years, iCS Communications has been supplying our customers effective telecoms solutions. We are committed to giving our customers the best service possible, giving high level technical expertise with a friendly face.

Why choose iCS and telCloud?

Our team of knowledgeable engineers work closely with telCloud services in order to offer even more choice for hosted telephony customers. The advanced call function capabilities means you can benefit from an affordable, configurable solution delivered and supported by the iCS professionals.

The popular telCloud platform also allows users to have remote access to their office all seamlessly integrated under a single unified telephone system.

Who is telCloud?

telCloud technology integrates powerful desktop and mobile applications specifically designed to take business communications to a whole new level.

The feature rich hosted telephony solution comes with an extensive range of advanced call handling and management tools, all operated through an easy-to-use interface.

Call iCS Communications today on 0800 9 77 88 99 to find out more about our range of hosted solutions and book a no obligation demo.



The benefits of a telCloud hosted telephony system:

- Hot Desking - Switch desks in a shared office environment
- Unlimited Conference Calling - Set up a private virtual conference room with external dial-ins
- CRM Integration - Integrate with different CRM solutions
- Soft/Mobile Client - Use our app to make telephone calls from your devices
- Call Centre - Level up your customer service and agent productivity
- Instant Messaging - Send messages to your contacts with our app
- Auto Attendant - Handle calls professionally and efficiently
- Call Queueing - Never lose a customer when you've got them on hold
- Click to Dial - Initiate calls straight from your computer
- Call Parking - Park calls to a specific location



About iCS Communications

iCS Communications is an independent supplier of business telecoms, data and energy to UK businesses. With more than two decades' experience, we provide you with value for money by offering the essential services you need to operate efficiently.